

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 27th February 2018

In C.G.No:118/ 2017-18/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri D. Munivenkateswarulu,
Ambulapudi,
Alibili(P),
Balayapalli (M),
Venkatagiri,
Nellore Dist.

Complainant

AND

1. Assistant Engineer/ O/Balayapalli
2. Assistant Divisional Engineer/O/Venkatagiri
3. Divisional Engineer/O/Naidupet

Respondents

ORDER

1. During the Vidyut Adalt conducted at Venkatagiri on 08.09.2017 Sri. D. Muni Venkateswarulu of Ambulapudi (V) Alibili Panchayat Balayapalli (M) presented a complaint before this Forum, wherein he has alleged that though he had paid the requisite charges through DD 5 months ago for extension of supply to his domestic service, the service connection is not extended and hence requested to redress the same. .
2. The Respondent. No.1 in his written submission has apprised that a single phase 16 KVA DTR was drawn and erected to the consumer and the work was completed.
3. When the complainant was contacted over phone by the secretary to the Forum at 11.25 A.M on 09.02.2018, the complainant has expressed his satisfaction on releasing the service connection.

C.G.No.118/2017-18 _Nellore Circle

DESPATCHED *oh*
DATE *7/3/18* *o/c*

4. In as much as the grievance of the complainant has been resolved by the Respondents, the complaint is disposed off in favour of the Complainant.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, and Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 27th day of February 2018.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/
Chairperson

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.